



# Urban Soccer Park

Dear Members of the Countryside YMCA,

We are truly sorry that the installation of your Urban Soccer Park has been delayed again.

For the past ten years, we have consistently worked with top local contractors to partner with our in-house team of installers to handle tasks such as painting lines on our fields and courts. Unfortunately, over the past three years, it has become increasingly challenging to contract with external firms who hold the same values and commitment to our clients as we always aim to ourselves.

In this instance, the contractor we hired to paint the lines on your Urban Soccer Park failed to show up. We understand the frustration, the delays of opening and inconvenience this has caused and want to assure you that we are taking immediate action to rectify the situation.

Moving forward, we will be handling this work ourselves to ensure it is completed promptly and to the highest standard.

We sincerely apologize for this and other delays in delivering and installing your Urban Soccer Park and the disappointment it has caused. It is a privilege to work with the wonderful team you have at the Countryside YMCA, and this partnership is only made possible by their continued commitment to deliver impactful spaces for you, their members. It is unacceptable for us not to deliver your Park on time, and we are committed to making sure it a space for all to enjoy for many years to come.

Soccer Park, LLC dba Urban Soccer Park

Joshua Leland Frazier  
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